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10. 'Defining the problem' is a part of the Planning phase of the PDCA cycle. a) Plan b) Do c) Check d) Act View AnswerAnswer: a Explanation: 'To determine the quality objectives and the critical factors' is a part of the 'Planning' phase of the PDCA cycle. It can be used as a project planning tool and as a tool for continuous improvement. a) Plan b) Do c) Check d) Act View AnswerAnswer: b Explanation: 'To form project team that will focus on quality improvement process' is a part of 'Do' phase of the PDCA cycle. 1. PDCA cycle is used for \_\_\_\_\_ a) Continuous improvement b) Discontinuous improvement c) Intermittent improvement d) Seldom improvement View AnswerAnswer: a Explanation: PDCA cycle stands for Plan, Do, Check, and Act. a) Plan b) Do c) Check d) Act View AnswerAnswer: b Explanation: 'To train all employees in quality improvement methods and techniques' is a part of 'Do' phase of the PDCA cycle. Next Steps: Get Free Certificate of Merit in Total Quality Management Participate in Total Quality Management Certification Contest Become a Top Ranker in Total Quality Management Take Total Quality Management Tests Chapterwise Practice Tests: Chapter 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Chapterwise Mock Tests: Chapter 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Manish Bhojasia, a technology veteran with 20+ years @ Cisco & Wipro, is Founder and CTO at Sanfoundry. PDCA cycle can be considered as a project planning tool. 4. This will also reduce the cost associated with delivering a poor quality product. a) Plan b) Do c) Check d) Act View AnswerAnswer: a Explanation: 'To define the problem' is a part of the 'Planning' phase of the PDCA cycle. The other phases of the PDCA cycle are Plan, Check, and Act. 'To form project team that will focus on quality improvement processes' is a part of which phase of PDCA cycle? We need to also define the performance indicators. Check this: Mechanical Engineering MCQs | Mechanical Engineering Books 6. 'To train all employees in quality improvement methods and techniques' is a part of which phase of PDCA cycle? Stay connected with him at LinkedIn. Subscribe to his free Masterclasses at Youtube & technical discussions at Telegram SanfoundryClasses. It is a cyclic process and is repeated again and again for continuous improvement. a) Introducing the 'Plan' b) Adjusting the 'Plan' c) Rejecting the 'Plan' d) Defining the problem View AnswerAnswer: d Explanation: Introducing the 'Plan', Adjusting the 'Plan', and Rejecting the 'Plan' are all part of the Action phase of the PDCA cycle. a) Starting a new project aimed at improvement b) For continuous improvement c) As a project planning tool d) For intermittent improvement View AnswerAnswer: d Explanation: PDCA cycle can be used when starting a new project aimed at improvement. It can also be used when we need to do data collection and analysis. Which of the following is not a use of the PDCA cycle? It is recommended to try the plan made in the planning phase on a limited scale or conduct and experiment to test the proposed improvement. 'To generate possible solutions' and 'To select the most feasible solution' is a part of which phase of PDCA cycle? After evaluation, we need to also check whether the improvement has been successful or not. 2. a) True b) False View AnswerAnswer: a Explanation: It is recommended to try the plan made in the planning phase on a limited scale or conduct and experiment to test the proposed improvement. It is a continuous improvement technique. 11. 8. a) Plan b) Do c) Check d) Act View AnswerAnswer: c Explanation: 'To evaluate the trial project with the already decided performance indicators' is a part of 'Checking' phase of the PDCA cycle. 'To document the standard procedures regarding improvement' is a part of which phase of the PDCA cycle? 'To define the problem' is a part of which phase of PDCA cycle? a) Plan b) Do c) Check d) Act View AnswerAnswer: a Explanation: 'To generate possible solutions' and 'To select the most feasible solution' is a part of 'Planning' phase of the PDCA cycle. This is because corrections if necessary can be made in the initial stages. Sanfoundry Global Education & Learning Series - Total Quality Management. 'To determine the quality objectives and the critical factors' is a part of which phase of PDCA cycle? 3. The other phases of the PDCA cycle are Do, Check, and Act. He lives in Bangalore, and focuses on development of Linux Kernel, SAN Technologies, Advanced C, Data Structures & Algorithms. Which of the following decision is not part of the 'Action' phase? a) True b) False View AnswerAnswer: a Explanation: PDCA cycle stands for Plan, Do, Check, and Act. The other phases of the PDCA cycle are Plan, Do, and Check, and Act. a) Plan b) Do c) Check d) Act View AnswerAnswer: d Explanation: 'To document the standard procedures regarding improvement' is a part of the 'Action' phase of the PDCA cycle. 'To evaluate the trial project with the already decided performance indicators' is a part of which phase of PDCA cycle? We need to also analyze the causes of the problem and draft an action plan for solving the problem. 7. This set of Total Quality Management Multiple Choice Questions & Answers (MCQs) focuses on "Continuous Process Improvement - PDCA Cycle". 5. 9. To practice all areas of Total Quality Management, here is complete set of 1000+ Multiple Choice Questions and Answers.

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